



## Warranty Frequently Asked Questions

**Question:**

Where can I purchase replacement parts?

**Answer:**

We have two Authorized Parts Depots in the U.S. - E Supply Depot PH# 866-300-8919 & Zaentz PH# 877-866-0200; For Canada, please contact Renown Industries at sales@renownindustries.com or via 1-780-435-3447.

**Question:**

Is my product in warranty? (End User)

**Answer:**

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**Question:**

How can I claim warranty on my product? (End User)

**Answer:**

Warranty is handled through the place of purchase.

**Question:**

How do file I a warranty claim? (Distributor)

**Answer:**

Contact your Sales Representative Agency.

**Question:**

Can you confirm product in warranty? (Dististributor)

**Answer:**

Warranty is based on serial # / date code & date sold.

**Question:**

What is the status of my warranty claim? (Distributor)

**Answer:**

Contact your Sales Representative Agency

**Question:**

What is the warranty period of an item?

**Answer:**

Warranty varies based on product, warranty periods are listed in the Owner's Manuals, on our Web Site, Price Books, & catalogs.