



Warranty Frequently Asked Questions

Question:

Where can I purchase replacement parts?

Answer:

We have two Authorized Parts Depots in the U.S. - E Supply Depot PH# 866-300-8919 & Zaentz PH# 877-866-0200; For Canada, please contact Renown Industries at sales@renownindustries.com or via 1-780-435-3447.

Question:

Is my product in warranty? (End User)

Answer:

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Question:

How can I claim warranty on my product? (End User)

Answer:

Warranty is handled through the place of purchase.

Question:

How do I file a warranty claim? (Distributor)

Answer:

Contact your Sales Representative Agency.

Question:

Can you confirm product in warranty? (Distributor)

Answer:

Warranty is based on serial # / date code & date sold.

Question:

What is the status of my warranty claim? (Distributor)

Answer:

Contact your Sales Representative Agency

Question:

What is the warranty period of an item?

Answer:

Warranty varies based on product, warranty periods are listed in the Owner's Manuals, on our Web Site, Price Books, & catalogs.